

OpenText™ LiquidOffice CE 25.2

Release Notes

Product Released: 2025-03-14

1 Introduction

These Release Notes provide an overview of OpenText LiquidOffice 25.2, including new features, delivery information, and supported platforms.

OpenText recommends that you read these Release Notes in conjunction with the documentation included with the software package. If any conflicts exist, the Release Notes supersede the other documentation.

We also recommend that you check OpenText [My Support](#) for any patches or documentation updates that may have been posted after the initial release of this product.

1.1 Release Notes revision history

Revision date	Sections revised	Description of revisions
2025-03-14	First release.	All new content.

2 About OpenText LiquidOffice 25.2

This section provides an overview of OpenText LiquidOffice 25.2.

OpenText LiquidOffice is an Intelligent Forms Automation solution that enables organizations to use rich web and PDF forms to collect, route, and process information.

With OpenText LiquidOffice, organizations can easily create intelligent forms to collect information from employees and customers. With that information, organizations can then use powerful routing and form processing capabilities to ensure information is validated, supplement information with data from other systems, route information for review and approval, and save information to back-end databases and applications.

OpenText LiquidOffice can completely automate forms-driven business processes for efficiency, to ensure that best practices are followed, and to improve customer satisfaction.

OpenText LiquidOffice 25.2 includes support for new platforms, technology upgrades and security enhancements.

2.1 New features

OpenText LiquidOffice 25.2 includes the following new features.

2.1.1 Password policy

A new Password Policy setting has been introduced that provides enhanced security by enforcing specific password validation rules when using OpenText LiquidOffice for user management. These rules include:

- Minimum password length (configurable between 12 and 25 characters)
- At least one uppercase character
- At least one lowercase character
- At least one numeric character
- At least one special character

These rules can be modified in the Settings section from LiquidOffice Management Console.

This policy is enforced when users attempt to change their passwords or when new users are created. To ensure uniform enforcement of password rules, this feature is consistent across both the LiquidOffice Management Console and the LiquidOffice Portal.



Note

The new password policy is only enforced when users change their passwords. Existing users' passwords will continue to work after the upgrade, even if they do not meet the new policy requirements.



Note

Password policies apply only when using OpenText LiquidOffice for user management. Customers using LDAP or OTDS must manage passwords independently.

2.1.2 Business Activity Monitor (BAM) configuration

A new setting has been introduced that allows administrators to activate or deactivate the Business Activity Monitor (BAM) feature.

Key details about this feature include:

- By default, BAM is deactivated for both new installations and upgrades.
- After an upgrade, if BAM has been previously configured with key performance indicators (KPIs), BAM must be manually activated to resume functionality.
- Any existing KPIs that were configured before the upgrade are retained and are not lost when BAM is re-activated.

2.1.3 Configuration setting for maximum file attachment count

A new configuration option has been added to settings.properties to manage the maximum number of file attachments that is allowed in the application. This option helps users manage and control the number of attachments they can upload in a single operation.

- **Default Value:** 100
- **Configuration Name:** MaxAttachFileCount
- **Allowed Values:** Integer values greater than or equal to 1 (such as 1, 50, 100, 200, and so on)

2.1.4 Updated technology

OpenText LiquidOffice 25.2 includes the following upgraded internal technologies:

- TomEE 10

2.1.5 Updated platform support

OpenText LiquidOffice has added support for the following platform versions in this release:

- Red Hat Enterprise Linux 9.x
- Java SE 21 Oracle JDK, Java SE 21 OpenJDK
- Microsoft SQL Server 2022
- Oracle Database 21c, 23ai


- PostgreSQL 15.x and 16.x
- OpenText Directory Services (OTDS) 23.x, 24.x
- OpenText Content Server 22.x, 23.x, 24.x
- Apache Tomcat 10.1, 11.0
- Eclipse 4.23-4.25

The following platforms are no longer supported:

- Support for CentOS Linux
- Apple macOS
- IBM Tivoli Directory Server
- IBM WebSphere
- Oracle WebLogic
- Android browser

2.2 Discontinued and deprecated features

The following features have been discontinued or deprecated.

Feature	Notes
LOSOAP	Support for the SOAP RPC service has been removed. Consequently, all mappings for the /losoap endpoint have been discontinued. The losoap API has been replaced with losoapv3, which provides improved compatibility and functionality.
TLS	<ul style="list-style-type: none"> • Updated Transport Layer Security (TLS) protocols and cipher suites that can be used for incoming HTTPS connections. • Removed deprecated or vulnerable TLS protocols and cipher suites. • Enforced an ordering that will use the strongest available cipher suite supported by the client application.
Java Web Start applications	<p>Java Web Start was used previously to access LiquidOffice Management Console and LiquidOffice Process Studio from the LiquidOffice Server, but these applications can and should now be installed independently without using Java Web Start. In addition, Java Web Start was used for form publishing from LiquidOffice Form Designer.</p> <p> Note Java Web Start is no longer supported in Java 11 and higher.</p>
Drools SDK Sample	The sample integration with Drools to support integrated business rules was removed in an earlier release, but it will remain available in an upgrade scenario.
Content Server eForms Management	OpenText has deprecated support for the Content Server eForms Management solution.

Feature	Notes
Web Desktop	The LiquidOffice Portal was introduced in version 7.0 and is now the primary user interface for accessing forms, initiating workflow processes, and managing assignments. The LiquidOffice Web Desktop has been retained in current versions to enable customers to transition from the Web Desktop to the Portal user interface, but it will be removed in a later release. Customers are advised to migrate users from using the LiquidOffice Web Desktop to the LiquidOffice Portal.
Data Client	The LiquidOffice Data Client was introduced to support data export in conjunction with the LiquidOffice Web Desktop. The LiquidOffice Data Client remains in the current version of OpenText LiquidOffice, but as with the LiquidOffice Web Desktop will be removed in a later release. Export connect agents can be used as an alternative to export data.
Applet barcodes	Barcodes can be added to forms using either Applet or JavaScript functionality. Applets are no longer supported by most browsers and so OpenText recommends publishing forms using only JavaScript functionality for barcodes.
Manual Data Views	When Data Views were first introduced, the LiquidOffice Portal could be configured to use Data Views using a manually updated configuration file. Subsequent releases enabled Data View creation and configuration directly from within the LiquidOffice Portal. The original method of Data View creation and configuration remains in this release to enable customers to transition to Data Views created from the LiquidOffice Portal, but this functionality will be removed in a later release.
WorkSite Integration	The existing integration functionality remains in OpenText LiquidOffice to enable customers to continue using it with previously supported versions of WorkSite but no additional enhancements will be planned. This includes functionality associated with the WorkSite Export Connect Agent, WorkSite DMS Connect Agent, and WorkSite Lookup Connect Agent. Integration will be removed in a later release.
Meridio Integration	The existing Meridio integration functionality remains in OpenText LiquidOffice to enable customers to continue using it with previously supported versions of Meridio but no additional enhancements will be planned. This includes functionality associated with the Meridio Export Connect Agent and Meridio DM Connect Agent. Integration will be removed in a later release.
Dynamic Forms, Handcrafted Forms, & Eclipse Plugin	Dynamic and Handcrafted form capabilities were introduced to support the use of custom HTML forms with OpenText LiquidOffice. Virtual Submission capabilities have subsequently been introduced to provide an alternative way to use custom HTML forms with LiquidOffice, and customers are advised to use this method instead. Dynamic and handcrafted form capabilities remain in this version of OpenText LiquidOffice but might be removed in a later release.
Paper Documents	Paper Document capabilities for Xerox Work Centre Pro remain to support existing customers but this functionality might be removed in a later release.
User Profile Image (Portal and Web Desktop)	In the User Profile, the Profile Image option was removed from LiquidOffice Portal and LiquidOffice Web Desktop. This feature was used to upload user profile image.

3 Downloads

Downloads for OpenText LiquidOffice are available on [My Support](#).

The software for OpenText LiquidOffice includes:

- LiquidOffice Server
- LiquidOffice Form Designer
- LiquidOffice Process Studio
- LiquidOffice Portal
- LiquidOffice Management Console

4 Documentation

Documentation for OpenText LiquidOffice is available on [My Support](#).

The documentation for OpenText LiquidOffice includes:



- OpenText LiquidOffice Administration Guide
- OpenText LiquidOffice Form Designer User Guide
- OpenText LiquidOffice Process Studio User Guide
- OpenText LiquidOffice Management Console User Guide
- OpenText LiquidOffice Portal User Guide
- OpenText LiquidOffice Mobile Portal User Guide
- OpenText LiquidOffice Data Client User Guide
- OpenText LiquidOffice Programming Guide
- OpenText LiquidOffice Performance White Paper
- OpenText LiquidOffice Web Desktop User Guide

5 Supported environments and compatibility

This section provides details about supported platforms, systems, and versions.


5.1 Supported systems


List of supported operating systems, hardware requirements, database systems, components, web browsers, server, and client platforms.




Category	Operating system
Server	<ul style="list-style-type: none"> • Microsoft Windows Server 2019 • Microsoft Windows Server 2022 • Oracle Solaris 11 • Red Hat Enterprise Linux 8.x • Red Hat Enterprise Linux 9.x <p> Note LiquidOffice does not support 32-bit operating systems.</p>
Desktop client	<ul style="list-style-type: none"> • Microsoft Windows 10 • Microsoft Windows 11
Mobile client	<ul style="list-style-type: none"> • Apple iOS 15 and later • Android 12 and later • Microsoft Windows 10 • Microsoft Windows 11
Process and presentation server hardware	<ul style="list-style-type: none"> • RAM—4 GB • Hard Drive—1GB free disk space
Database server hardware	<p> Note LiquidOffice does not support 32-bit operating systems.</p> <ul style="list-style-type: none"> • Processor— <ul style="list-style-type: none"> ○ Minimum: 4 physical processors ○ Recommended: 8 or more physical processors • RAM—8GB • Hard Drive—Recommended: Striped across at least 2 physical drives + redundancy. (Implies 4 physical drives and RAID 1+0)
Development workstation hardware	<ul style="list-style-type: none"> • RAM—1GB • Hard Drive—1 GB

Mobile devices	<ul style="list-style-type: none"> • Apple iPhone • Apple iPad • Android smartphone • Android tablet • Windows tablet
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5.1.1 Software requirements

Category	Supported software
Technology platform	<p>The following technology platform software is supported for LiquidOffice Server, Process Studio, Management Console, and Form Designer:</p> <ul style="list-style-type: none"> • Java SE 17 OpenJDK • Java SE 17 Oracle JDK • Java SE 21 OpenJDK • Java SE 21 Oracle JDK <p> Note OpenText LiquidOffice bundles Java only with the Management Console and Process Studio installers, otherwise Java must be installed separately.</p> <p>Form Designer requires Java for publishing. If multiple installations of Java are found, Form Designer determines which Java installation to use by searching the following locations, stopping with the first one found:</p> <ul style="list-style-type: none"> • Java pointed to by LFD_JAVA_HOME. • Most current installed Java 64-bit system. • Java pointed to by JAVA_HOME.
Database management system	<ul style="list-style-type: none"> • Microsoft SQL Server 2017 • Microsoft SQL Server 2019 • Microsoft SQL Server 2022 • Oracle Database 19c • Oracle Database 21c • Oracle Database 23ai • PostgreSQL 13.x • PostgreSQL 14.x • PostgreSQL 15.x • PostgreSQL 16.x • Apache Derby 10.x

Category	Supported software
Directory server	<ul style="list-style-type: none"> • Microsoft Active Directory 2019 • Microsoft Active Directory 2022 • OpenText Directory Services (OTDS) 23.x • OpenText Directory Services (OTDS) 24.x
Content management system	<ul style="list-style-type: none"> • OpenText Content Server 20.x <div style="margin-left: 20px;">  <p>Note The following patches must be applied to OpenText Content Server 20.2 for it to be supported with OpenText LiquidOffice:</p> <ul style="list-style-type: none"> • Patch number 162002232 • Patch number 162002735 </div> <ul style="list-style-type: none"> • OpenText Content Server 21.x • OpenText Content Server 22.x • OpenText Content Server 23.x • OpenText Content Server 24.x • Microsoft SharePoint 2016 • Microsoft SharePoint 2019
Application server (for presentation layer)	<ul style="list-style-type: none"> • Apache Tomcat 10.1 • Apache Tomcat 11.0
Browser—desktop	<ul style="list-style-type: none"> • Microsoft Edge version 110 and later • Microsoft Internet Explorer 11 • Mozilla Firefox 115 and later • Apple Safari 15 and later • Google Chrome 110 and later <p>Browsers have restrictions on their use. For more information about browser support, see the OpenText LiquidOffice Administrator Guide.</p>

Category	Supported software
Browser— mobile	<ul style="list-style-type: none"> • Apple Safari 15 and later • Samsung Internet Browser 21 and later • Google Chrome 110 and later • Microsoft Edge version 110 and later • Microsoft Internet Explorer 11 <p>Browsers have restrictions on their use. For more information about browser support, see the OpenText LiquidOffice Administrator Guide.</p> <p> Note For more information on designing forms for mobile devices, see the OpenText LiquidOffice Form Designer User Guide.</p>
PDF reader— desktop	<p>Adobe Acrobat Reader 20 and later</p> <p> Note For information about configuring browsers to display a PDF using the Adobe Reader plug-in, see the Adobe Acrobat User Guide.</p> <p> Note Native browser PDF readers, such as those supplied by Google Chrome and Mozilla Firefox, do not support the ability to communicate with a server.</p>
Office applications	<ul style="list-style-type: none"> • Microsoft Outlook 2016 • Microsoft Outlook 2019 • Microsoft Outlook 2021
Integrated development environment for dynamic forms client	<ul style="list-style-type: none"> • Eclipse 4.23 – 4.25
Build tool for SDK samples	<ul style="list-style-type: none"> • Apache Ant 1.10.9 and later

5.2 OpenText product compatibility

This section provides details about which versions of other OpenText products are compatible with this release of OpenText LiquidOffice 25.2.



Note

For the latest compatibility information for OpenText products, refer to the Product Compatibility Matrix.

Product name	Version	Notes
OpenText TeleForm	20.3 22.1	Formerly known as HP TeleForm, Autonomy TeleForm, and Cardiff TeleForm
OpenText Content Server	20.x 21.x 22.x 23.x 24.x	The following patches must be applied to OpenText Content Server 20.2 for it to be supported with LiquidOffice: <ul style="list-style-type: none">• Patch number 162002232• Patch number 162002735
OpenText Directory Services (OTDS)	23.x 24.x	

5.3 Language support

OpenText LiquidOffice is currently localized in the following languages. Additional languages may be available in later releases.

UI = user interface only

B = both user interface and online help


Component	EN	ES	DE	FR	JA	PT-BR
LiquidOffice	B	UI	UI	UI	UI	UI

6 Installation and upgrade notes

This section provides additional installation and upgrade information, including related or third-party product information and any required critical patches.

6.1 Installation notes

Before you install OpenText LiquidOffice, review these additional installation notes and verify related product or third-party product requirements.

Feature	Note
SQL Driver Upgrade	<p>When using SQL without encryption, it is essential to include the parameter encrypt=false in the JDBC URLs in database connections for Connect Agents. This ensures successful connections in environments where encryption is not enabled.</p> <p> Note By default, the encrypt=true setting is enabled, so the parameter must be manually adjusted when encryption is not required.</p>
Modifying OpenText signed artifacts	<p>Customers who extend functionality by making custom changes to the artifacts, such as application JAR files, might encounter a "signing information mismatch" error due to modifications in the content of the JAR file.</p> <p>Resolution: To resolve this issue, do one of the following:</p> <ul style="list-style-type: none"> • Delete all signature files located under the META-INF folder. These files are no longer valid after the JAR modifications. • Re-sign the JAR file to ensure the security integrity of your application. After re-signing, restart the application to apply the changes.
Form issues	<p>If you encounter any issues with forms after upgrading, republish any affected forms.</p>
Server-side JavaScript scripts	<p>As of version 21.2, the server-side JavaScript engine has been updated to version 1.7.11, which could have incompatibility with current scripts. If you are upgrading from a version prior to 21.2, customers are advised to test all server-side JavaScript scripts that they might have to ensure that the scripts continue to work as expected.</p>
OTDS	<p>If you are currently using OTDS and are upgrading from LiquidOffice 16.2 to a later version, you must configure OTDS synchronization. For more information about configuring the OTDS synchronization, see the OpenText LiquidOffice Management Console User Guide.</p>
BeanShell	<p>As of release 16.7, BeanShell now follows block scope rules as per Java for variables. Variables that are typed or untyped are accessible only inside the block where they were declared.</p>
Tomcat AJP connector	<p>The Tomcat AJP connector has been disabled to enhance security for fresh and upgrade installations.</p> <p>If you use NTLM SSO, refer to readme.htm under <LiquidOffice_installdir_ServerResources>/SDK/Samples/SingleSignOn/NTLM for required changes.</p>

Feature	Note
Single sign-on (SSO)	<p>If you're using single sign-on (SSO) with SSStaticBean, to ensure that your environment works as expected and remains secure, you must set the Public URL Base server setting in Management Console. This set up is required if one of the following is true:</p> <ul style="list-style-type: none"> • Your LiquidOffice presentation server is deployed on a separate machine. • You have a non-standard deployment in which the SSStaticBean does not automatically build the proper URL to redirect back to LiquidOffice. <p>If you're using SSO with RemoteBean, to ensure that your environment is secure, you must deploy the remotelosever.properties file to the SSO host and set a property inside the file to the URL to be used by the RemoteBean to redirect back to LiquidOffice.</p> <p>For more information about using single sign-on with SSStaticBean and RemoteBean, see Programming Guide.</p>
Apache Tomcat Connector for IIS	<p>The Apache Tomcat Connector for IIS (isapi_redirect.dll) in the NTLM SSO SDK sample has been upgraded to enhance security. If you are using the Tomcat connector for single sign-on, update to use the latest version.</p>
Forms with tables	<p>Changes have been implemented in the 20.2 release to help enhance the security of forms that contain tables. To take advantage of these changes, you must republish any existing forms, published prior to the 20.2 release, that contain tables.</p>
Java 13 or later	<p>OpenText has observed in some circumstances where LiquidOffice Server is running on Java 13 or later might require more system resources than when running on previous versions of Java.</p> <p>If you plan to upgrade the version of Java that you use, OpenText recommends testing your application to understand if there is an impact.</p>
Offline functionality	<p>The technology used to store downloaded forms in LiquidOffice Mobile Portal was replaced in the 21.2 release for improved compatibility with browsers. If you are upgrading from an earlier version to the 21.2 release, before beginning the upgrade, on each workstation where LiquidOffice Mobile Portal is used OpenText recommends completing the following steps to ensure no work in progress is lost and the technology can be updated:</p> <ul style="list-style-type: none"> • Submit all existing local assignments to server. • Empty the browser storage and close all browser windows. • Download the Local forms afresh before switching to offline mode.

7 Fixed issues

This section provides information about past issues that have been fixed in this release.

Issue Number	Issue Description
OCTCR77DM1211959	LOQL fails if search filter has dates with a comma ("04/18/2022, 12:00 AM")
OCTCR77DM4358832	Reference of "Process Automation" is seen while installing LiquidOffice on Linux
OCTCR77DM1211934	Listbox item does not display spaces correctly if item was added through scripting
OCTCR77DM1211906	CSServer.log message will only log first 200 characters of the message.
OCTCR77DM1213493	LiquidOffice Alert function produces NullPointerException error flood if configured workflow was removed
OCTCR77DM4233866	Filter Code is seen in Notification mail when Alert is configured
OCTCR77DM1590902	Slow Portal loading performance due to Process Monitors
OCTCR77DM1213466	Routed form fails to load correctly if there is a radio button below dynamic table
OCTCR77DM1211867	Session timeout is not happening user clicks on BAM node after some time in LOMC
OCTCR77DM1211901	Sanitize the URL in Attachments and Hyperlink Button Action
OCTCR77DM1211908	Event Log / MSGLOG doesn't store entire log value anymore
OCTCR77DM1211917	Java reflection errors and Portal loads a blank window when starting LiquidOffice using los_startup.bat with JDK17+
OCTCR77DM1212553	In Paged View mode, the hidden pages are visible for a split second during Form loading.
OCTCR77DM1212557	The _OnChange() entry point doesn't trigger for entry fields on PDF forms
OCTCR77DM1213451	Through virtual submit, on clicking on file attachments script got executed.
OCTCR77DM1213467	Content Server Exports fail if the date formatted field did not exist in the original form
OCTCR77DM1233705	Cannot login into LiquidOffice using email address when authentication is through OTDS

8 Known issues

The following known issues exist in this release.

Issue number	Issue description
OCTCR77DM4398839	LiquidOffice now supports Oracle 23 AI. Although the plug-in is compatible with this version of Oracle, please note that there is a known issue that could affect report generation in some cases.
OCTCR77DM4233061	MissingResourceException from BAMFeatureConfigurator
OCTCR77DM3366292	GetUsersMonitors Query is not working with Derby DB.
OCTCR77DM1213447	Issue on publishing a form with space in the image name
OCTCR77DM1212946 (LO-17866)	Attachment lists do not appear correctly in flattened PDF files.
OCTCR77DM1213825 (LO-18201)	Attachment lists do not appear correctly on mobile browsers.
OCTCR77DM1213780 (LO-18846)	The installer does not auto-detect the location of Java JDK 11 and later. You must manually select the location of your JDK installation.
OCTCR77DM1214245 (LO-19656)	Unable to upgrade installed versions of Process Studio and Management Console
OCTCR77DM1212866 (LO-19701)	Process Studio and Management Console do not get completely uninstalled if they are installed in any location other than the default location used by the installer.
OCTCR77DM1212750 (LO-22049)	<p>Under certain conditions, if you are using Java 12 and later with a LiquidOffice cluster, you may see frequent member disappeared messages in the log. This does not cause any issues. If the frequent messages are a concern, you may increase the heartbeat reception timeout as follows.</p> <p>On each member of the cluster:</p> <ul style="list-style-type: none"> • Open server.xml in <LO_install_dir>/Server/xmlbase/conf/. • Find the Membership element and increase the value of its dropTime attribute. • For example increase the value in increments of 1000 and test to determine if this reduces the number of log messages. • Save the changes. <p>Restart the LiquidOffice server.</p>
OCTCR77DM1212679 (LO-23801)	If you publish a form to LiquidOffice server that contains a drop-down list that allows free entry, when the form is opened using the Samsung internet browser for Android and a user attempts to enter data into the free entry option, the Free entry doesn't work. The same functionality works as expected in both Chrome and Firefox browser for Android.

9 Contact information

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For more information, visit the [OpenText](#) or [My Support](#) websites.

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